## Best Behaviour Code

This is an initial code, following the breakout session "Making Bridge More Welcoming" at the SCBA Chairman's Consultation in November 2019.

The objective of this document is for all Surrey clubs to agree it and for the document to then be copy/pasted to the front page of clubs' websites and notice board(s) and, perhaps, be highlighted it at the start of every session, until there are no 'incidents'.

- Everyone should try to have a happy, welcoming, face!
- Talk to new people just be nice!
- Welcome new players, understand their Bridge experience, introduce them to club members.
- Look up at people make eye contact.
- Intros and welcome at each table. Don't hog Bridge Mate re names.
- Gently mention any protocol violations give the reasons why a Stop or Alert card should be used.
- Explain any unusual systems at the start.
- Follow up and help develop.
- Don't offer opinions unless requested.
- Don't criticise/admonish partner.
- No negative comments about opposition.
- Be especially nice and sympathetic to people after they have played at a grumpy table.
- Excessively talking about last hand is rude to your new opponents.
- The above list is a "starter for ten" if you think we should add anything, please email newsletter.scba@bridgewebs.com.