



Now that anyone can play at any club, we are getting more and more 1<sup>st</sup> time players. The rebate program will refund one regular game fee to anyone who brings a player to the club who has never played here before, and that person becomes a regular.

We will search our player database for the BBO userid of the person you invited and, if indeed, a first-timer we will:

- Make a note of the new player's BBO userid
- Enter the new player's name in our database
- Track when that person plays

When that player becomes a regular, we will process the full refund and let you know (with thanks) ... if you are a first-timer and so is your partner, neither of you will be tracked as having invited a first timer until you invite one in a subsequent game.

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Since virtual bridge started for us on April 16, 2020, we have gained a reputation as one of the (if not THEE) friendliest games on the planet. We can thank our regular players for that. We also discourage players chatting in table chat with messages including:

- South ... play
- Pard, your turn
- Clock
- East ... BID!

Our take on these messages is they can be interpreted by the recipient as rude. We believe this ask of our players is one of many reasons people enjoy our games ... after all, at the end of the day, is that not why we play this marvellous game? This type of message (and more) one would not even think of uttering when playing at a club in person.

Most people who play here once, come back again regularly or here and there. We appreciate your business and look forward to a long reign of virtual bridge ...

*Colin and Michael*